# **Recalls Results by VIN - Vehicle Identification Number**

VIN: 5XYPGDA59JG365820

Year: 2018 Make: Kia Model: SORENTO LX V6 AWD AUTO

**Number of Open Recalls: 1** 

NHTSA Recall Number: <u>22V703</u> Recall Date: September 19, 2022

Manufacturer Recall Number: SC249B

## **SUMMARY:**

\*\*\*\* INTERIM NOTICE UPDATE \*\*\*\* KIA AMERICA, INC. HAS DECIDED THAT A DEFECT WHICH RELATES TO MOTOR VEHICLE SAFETY EXISTS IN CERTAIN 2017-2022 MY SPORTAGE, CERTAIN 2016-2022 MY SORENTO, CERTAIN 2021-2023 MY SORENTO HEV AND CERTAIN 2022-2023 MY SORENTO PHEV VEHICLES EQUIPPED WITH A GENUINE KIA TOW HITCH HARNESS ACCESSORY. THE DEFECT CAN CAUSE A FIRE, INCREASING THE RISK OF INJURY. \*\*\*\* THIS IS AN INTERIM NOTICE UPDATE TO KEEP YOU INFORMED OF KIA¿S RECALL IMPLEMENTATION PLAN AND PROVIDE YOU WITH AN UPDATE AS WE WORK ON DEVELOPING A FINAL REMEDY. IN THE MEANTIME, KIA HAS DEVELOPED AN INITIAL REMEDY TO MITIGATE FIRE RISK. WE WILL SEND YOU ANOTHER LETTER WHEN THE FINAL REMEDY IS AVAILABLE SO THAT YOU CAN SCHEDULE A DEALER APPOINTMENT TO HAVE THE FINAL REPAIR PERFORMED FREE OF CHARGE AT NO COST TO YOU. PLEASE SEE THE "WHAT SHOULD YOU DO IN THE INTERIM" SECTION BELOW.\*\*\*\*

#### **SAFETY RISK:**

IF YOUR VEHICLE IS EQUIPPED WITH A GENUINE KIA TOW HITCH HARNESS ACCESSORY, YOUR VEHICLE IS AFFECTED BY THIS RECALL. A FIRE MAY OCCUR IN THE AREA OF THE TOW HITCH HARNESS MODULE WHILE DRIVING OR WHILE THE VEHICLE IS PARKED WITH THE IGNITION OFF. DEBRIS AND MOISTURE CONTAMINATION ON THE TOW HITCH HARNESS MODULE PRINTED CIRCUIT BOARD (PCB) MAY RESULT IN AN ELECTRICAL SHORT CIRCUIT, INCREASING THE RISK OF A FIRE. A FIRE INCREASES THE RISK OF INJURY.

#### **REMEDY:**

KIA DEALERS WILL INSPECT AND, IF NECESSARY, INSTALL A NEW FUSE WITH A DIFFERENT CAPACITY, AS AN INITIAL REMEDY, TO MITIGATE FIRE RISK. WHEN THE FINAL REMEDY BECOMES AVAILABLE, KIA WILL SEND YOU A FOLLOW-UP NOTICE. THE NEW FUSE INSTALLATION AND THE FINAL REMEDY WILL BE PERFORMED FREE OF CHARGE AT NO COST TO THE CUSTOMER. THE ESTIMATED TIME REQUIRED TO PERFORM THE INITIAL REMEDY WILL BE APPROXIMATELY ONE (1) HOUR. WE RECOMMEND SCHEDULING A SERVICE APPOINTMENT TO MINIMIZE YOUR INCONVENIENCE. (REFER TO SC249B) \*\*\*\*PARK YOUR VEHICLE OUTDOORS AND AWAY FROM OTHER VEHICLES OR STRUCTURES UNTIL YOU HAVE THE NEW FUSE INSTALLED. WE WILL SEND YOU ANOTHER LETTER WHEN THE FINAL REMEDY IS AVAILABLE. \*\*\*\*

RECALL STATUS:
Recall INCOMPLETE

### **MANUFACTURER NOTES:**

SC249B

If the manufacturer has failed or is unable to remedy this safety recall for your vehicle in a timely manner, please contact the NHTSA Vehicle Safety Hotline at: 1-888-327-4236 or TTY: 1-800-424-9153 or file an online complaint with NHTSA (<a href="https://www-odi.nhtsa.dot.gov/VehicleComplaint/">https://www-odi.nhtsa.dot.gov/VehicleComplaint/</a>).

THIS RECALL DATA LAST REFRESHED: May 15, 2023

## **Additional Safety Information**

Besides the VIN search tool you just used, NHTSA offers additional safety information based on a vehicle's make, model, and model year and not tied to any particular VIN. A search by vehicle make, model, and model year gives you access to information about technical service bulletins, NHTSA investigations, and owner complaints, as well as safety recalls on aftermarket equipment that is often not linked to a particular VIN or even to your vehicle's manufacturer.

To search NHTSA's safety information based on your vehicle's make, model, and model year, please go to the Safety Issues & Recalls section (<a href="http://www-odi.nhtsa.dot.gov/owners/SearchSafetyIssues">http://www-odi.nhtsa.dot.gov/owners/SearchSafetyIssues</a>) and follow the instructions there.

Recall information for this manufacturer is only available going back to January 1, 1990. If your vehicle was manufactured before this date, please contact the manufacturer for possible additional recall information.